

## **JOB DESCRIPTION**

JOB TITLE: RENTAL ACCOUNTS CLERK

REPORTING TO: DIRECTOR

**OBJECTIVE:** To maintain efficient and effective day-to-day control

of the Rental Department financial function.

Due to the nature of this post there will be the need to respect, at all times, the requirement for a high level of confidentiality (and security) in all aspects of the post holders' activities

## **MAIN DUTIES**

- I. Management and monitoring of all incoming rents and payments, to include tenancy holding deposits, rents and deposits
- 2. Management and monitoring of Landlord debit balances including arrears.
- 3. Management and maintenance of the Deposit Protection Scheme in accordance current legislation.
- 4. Oversee, monitor and reconcile cash and cheques received.
- 5. Liaise with Tenants and Landlord when required
- 6. Management of rental arrears and preparation of weekly arrears reports.
- 7. Maintaining debit control to ensure prompt and accurate payment to suppliers and contractors.
- 8. Administer office Petty Cash, submission of receipts and recording of expenditure.
- 9. Daily reconciliation of Client Rent and Client Deposit Accounts.
- 10. Preparation and transfer of Month-End and Year-End Reports.
- 11. Assist with Company Accountants and other professional advisers on such matters as Audit, Tax, etc.
- 12. Quarterly report to HMRC for overseas Landlords and submission of annual reports
- 13. Collate and provide meaningful reports, data and statistical information as required.
- 14. Participate in financial/quality audits as necessary.
- 15. Ensure all records, files and procedures, within the finance function are maintained, updated, accurate and in accordance with Data Protection Act 2018.
- 16. Maintain constant, proactive and close liaison with the Lettings Manager and Director on all financial matters.
- 17. Assisting with Property Management System and liaising with Software Company when necessary.



## **GENERAL DUTIES**

- 1. Operate within the Company's policies, procedures and systems.
- 2. Plan to optimise the achievement of results by showing concern for excellence.
- 3. Project a positive image of oneself and the company to others.
- 4. Attend and contribute to meetings as necessary.
- 5. Ensure and maintain a strong customer service focus.
- 6. Liaise with external agencies (including clients, suppliers etc.) as necessary.
- 7. Recommend, monitor and control the use of resources.
- 8. Actively participate in continued personal training and development activities to meet Company requirements.
- 9. Assist in other departments/areas of the business as and when required.

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